We want to assure you that the wellbeing of our guests and team members is our highest priority, and we remain diligent in our commitment to provide a safe, hospitable environment for all who enter our doors. We understand your concern about your upcoming event planned at Hilton San Diego Bayfront. Hilton is committed to working with you to ensure the execution of a successful event.

Our hotel takes all forms of infectious disease seriously. We are closely monitoring updates on novel coronavirus (COVID-19) from the World Health Organization and U.S. Centers for Disease Control and Prevention (CDC), and responding based on the best advice of medical professionals and public health authorities. Currently, there have been no confirmed cases of novel coronavirus at Hilton San Diego Bayfront, or any cases affiliated with our hotels in this market.

Hilton has established protocols in place for responding to viral outbreaks and similar incidents. If enhanced cleaning or other operational actions are required, we put those into action as per protocol. Given the evolving nature of the coronavirus, Hilton has implemented specific Coronavirus Awareness Training for all managed hotels globally.

Among other steps, the hotel has installed hand sanitizer stations in public areas throughout our hotel. Additionally, our housekeeping staff is performing enhanced cleaning of all frequently touched areas in the hotel. If other operational actions are required on property, we will take the advice of medical professionals and public health authorities and put those into action.

We also want to remind all of the importance of practicing good preventative personal hygiene at home, in the workplace and while on travel. The health authorities offer the following recommendations to prevent the spread of respiratory illness:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

Please continue to reference the WHO and CDC for the latest guidance on the novel coronavirus.

We look forward to welcoming you to Hilton San Diego Bayfront. Please do not hesitate to reach out with additional questions.

Our team is committed to making your event a successful one and we want to reassure you our hotel is fully operational and looks forward to welcoming you and your attendees.